

Community Resources

Help for Seniors:

- [American Association of Retired Persons](#) (AARP) – Provides information, education, advocacy and service for the needs and interests of persons 50 and older
- [American Society on Aging](#) – Offers educational programs, publications and information and training resources targeting the elderly
- [Florida Department of Elder Affairs](#) – Helps administer human services programs for the elderly
- [Elder Helpline](#) – Serves as an information resource for local elder services. Call 1-800-96-ELDER (1-800-963-5337)
- [Florida Council on Aging](#) (FCOA) – Provides education and information concerning Florida’s diverse aging interests
- [National Council on Aging](#) (NCOA) – Offers a variety of services and programs for the well-being of older persons
- [NCOA's Online Benefits Checkup](#) – Finds benefit programs that can help pay for medications, health care, food, utilities and more with a free, easy-to-use online tool
- [Serving Health Insurance Needs of Elders](#) (SHINE) – Assists with Medicare, Medicaid, and health insurance questions by providing free, one-on-one counseling

Help for Low-Income Households

- [Florida Housing Coalition](#) – Provides information, training and technical assistance on affordable housing issues
- [FloridaLawHelp.org](#) – Contains the best, most up-to-date legal information for people with low incomes
- [Lifeline Program](#) – Pays a portion of a monthly telephone bill, depending on income and eligibility
- [National Energy Assistance Referral Project](#) – Provides guidance on [community agencies](#) that distribute Low-Income Home Energy Assistance. Call 1-866-674-6327

Local, State and Federal Income

- [The Salvation Army](#) – Offers services throughout Florida for food distribution, disaster relief, rehabilitation centers, children’s programs and more.
- [Florida Relay Service 711](#) – Communication link for people who are deaf, hard-of-hearing, blind, or speech-impaired who use specialized telephone equipment (TTY-TDD).
- [Donate Life Florida](#) – Sign up online and possibly save up to eight lives and enhance many more by joining Florida’s organ, tissue and eye donor registry
- [Volunteer Income Tax Assistance](#) – The VITA program offers free tax help for low- to moderate-income Floridians who need help in preparing their own tax returns
- [Lee County Neighborhood Stabilization Program](#) – Offers home ownership assistance to help lower mortgage payments and rehabilitate older homes
- [Florida Health Finder](#) – Provides an easy, online tool to search for Florida health care facilities
- [Social Security Administration](#) – Helps explain how to apply for benefits, replace a Medicare card and locate a local office
- [2-1-1 Helpline](#) – Call or click for your local 2-1-1 helpline for information and assistance for which you may be eligible